

QUALITY POLICY

Invacare is committed to providing safe, effective, innovative products and services which meet or exceed the requirements of our customers and end users, as well as all applicable regulations and standards.

We achieve this commitment by maintaining an effective quality management system, utilizing state of the art practices, minimizing risk, and fostering an overall culture of quality with every employee.

The quality management system provides a framework for establishing and reviewing quality objectives and for continuously improving our products, methods, and processes through the use of customer feedback.

As part of this policy, Invacare commits to comply with the spirit and letter of the regulations and standards that articulate our shared commitment to public health and to the people who use our products every day.

This commitment to quality applies throughout the product lifecycle, to all Invacare personnel, and supports our goal of *Making Life's Experiences Possible*[®] for all who use our products and services.

Geoffrey P. Purtill Interim President and CEO Invacare Corporation